

# D2 Master

## User Manual

serial # D2M-01 00001



Art. no EN31056

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# EC DECLARATION OF CONFORMITY FOR MACHINERY

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Original

Directive 2006/42/EC, Annex II 1A

**Manufacturer (and where appropriate his authorised representative):**

Representative: Nordisk Clean Solutions  
Address: Jägershillsgatan 13, 213 75 Malmö

**Hereby declares that**

Type of machinery: Ware washing machine for commercial kitchens  
No. of machinery: D2 Master

**Complies with the requirements of Machinery Directive 2006/42/EC.**

**Complies with the applicable requirements of the following EC directives:**

2014/35/EU, LVD

2014/30/EU, EMC

**The following harmonized standards have been applied:**

EN 60335-2-58:2017

EN 60335-2-58:2005/A12:2016

EN 55014-1:2017/A11:2020

EN 55014-2:2015

EN 61000-3-2:2019

EN 61000-3-3:2013/A1:2019

EN 61000-6-2:2019

EN 61000-6-3:2007/A1:2011/AC:2012

**The following other standards and specifications have been applied:**

SS-EN 1717:2000

**Authorized to compile the technical file:**

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Place and date: Malmö, 01.03.2024  
Signature:



Name: Mikael Samuelsson  
Position: CEO



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# 1 General description and safety

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## 1.1 Notes and warnings



### **NOTE**

*D2 Master is a washing solution for commercial kitchens that is designed for washing crockery, cutlery and glasses.*

*This manual is your guide for the correct use of D2 Master.*

*Nordisk Clean Solutions recommends that you study the manual thoroughly to be sure that D2 Master is installed and used correctly and safely.*

*Ensure that the manual is always available during the whole lifetime of the unit.*

*Nordisk Clean Solutions accepts no responsibility for damage to the equipment or other damage or injury caused by not following the directions in this manual.*

*The user must not carry out any repairs or maintenance works on the dishwasher. Service and maintenance must be carried out by qualified and authorised personnel.*

*Any assistance required on this dishwasher must be carried out by authorised personnel.*

*Use exclusively original spare parts, otherwise the product warranty issued and the manufacturer's responsibility will become void.*

*The machine is designed for commercial kitchens with a room temperature between minimum 5°C and maximum 35°C.*

*Regarding the handling and use of detergent and rinse aid with the product, please see the chemical manufacturer's instructions. Use high quality products for best wash result. Also refer to information about detergent and rinse aid in the Service manual.*

*Use protective gloves and eye protection when handling the chemicals.*

*User manual in original.*

**WARNING**

*The following fundamental rules must be observed when using this appliance:*

- Never use the appliance with bare feet.
- Do not put your bare hands into water containing detergent. Wash the hands thoroughly under running water straightaway if by accident this happens.

**WARNING**

*D2 Master is a professional machine. It must be used by adults and authorised personnel only. It must be installed and repaired exclusively by a qualified technician. The manufacturer declines all forms of responsibility for improper use, maintenance and repairs.*

*D2 Master must not be used by children or anybody who has restricted physical, sensorial or mental capacity or by anybody who has not been appropriately trained or properly supervised.*

**WARNING**

*D2 Master is designed only and exclusively to wash glasses, dishware and cookware soiled with residues of human food.*

*Do not use it to wash objects soiled with petrol or paint. Do not wash pieces of steel or metal, fragile objects or objects made of material that will not withstand the washing process. Do not use acid or alkaline corrosive chemical products, solvents or chlorine based detergent.*

**WARNING**

*The machine uses hot water. Risk of scalding.*

*Do not open the hood when machine is running. The dishwasher is equipped with a safety device that will immediately stop the machine to avoid leakage of water if the hood is opened accidentally.*

**WARNING**

*Do not place any items on top of the hood.*

*Do not stand on the machine, it is not designed to hold the weight of people.*



**ELECTRICAL**

*Do not use water to extinguish fire on electrical parts.*

**NOTE**

*When cleaning the machine, please follow carefully the instructions in chapter 4 Daily cleaning.*

## 1.2 Technical data D2 Master

### General

Design	Hood type dishwashing machine  Polypropylene dishware washing basket - Polypropylene glassware washing basket.
External dimensions	External dimensions H x W x D (open and table height 860 mm)  1950 mm x 655 mm (+ handle 100 mm) x 745 mm (+ handle 95 mm) (Standard machine)  1950 mm x 655 mm (+ handle 100 mm) x 785 mm (+ handle 95 mm) (with option Automatic hood)  2125 mm x 655 mm (+ handle 100 mm) x 785 mm (+ handle 95 mm) (with option Heat recovery)
Weight (empty / filled)	120 / 160 kg (Standard machine)  132 / 172 kg (with option Automatic hood)  142 / 182 kg (with option Heat recovery)  150 / 190 kg (with option Automatic hood and Heat recovery)
Tank volume	30 litres
Rinse tank volume	7 litres
Clearance	430 mm
Rinse water volume	1,3 litres
Wash water temperature***	60 °C
Rinse water temperature***	85 °C
Sound pressure level	< 59 dB(A) ISO 11203

### PROGRAMS & CAPACITY

Washing programs	1 min. (glassware) 2 min. (dishware) 3 min. (flatware) 8 min. (utensils)
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EcoExchanger (option)	Extends washing cycle by 30 seconds.
Capacity per program	18 Dinner plates or 12 Soup plates Ø 240 mm – 25 Glasses/mugs Ø 90 mm
Start-up time (filling and heating)	18 min at 55°C inlet water temperature
Water exchange time	16 min at 55°C inlet water temperature

### ELECTRICAL CONNECTION

Voltage**	380 / 400 / 415 V / 3N~ / 50 Hz 230 V / 3N~ / 50 Hz
Fuse	16 A (400 V) 20 A (230 V)
Frequency	50 Hz
Maximum output	7,1 kW
Dishwashing pump	1,1 kW
Rinse pump	0,18 kW
Heater wash tank*	3 kW
Heater rinse tank*	6 kW
Enclosure rating	IPX5****

### WATER CONNECTION

Hardness/Connection	Total hardness: < 4 °dH; 7 °f; 70 PPM Inlet hose with ¾" female – 1,3 m 200 – 500 kPa (2 – 5 bar)
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### VENTILATION & DRAIN

Ventilation requirements	600 m <sup>3</sup> /h
Ventilation requirements with EcoExchanger	450 m <sup>3</sup> /h
Heat emitted to room (total/sensible/latent)	5,3 kW / 1,5 kW / 3,8 kW
Heat emitted to room with EcoExchanger (total/sensible/latent)	4,4 kW / 1,5 kW / 2,9 kW
Drainage	Drain hose Ø 28 mm – 1,3 m
Drain capacity requirement	50 l / min.
Drain water temperature	65 °C

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Drain pump	40 W
Maximum lift height drain pump	800 mm

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**DETERGENT & RINSE AID**

Liquid detergent and rinse aid dosing dispenser with a peristaltic pump are integrated into the machine.

**NOTE**

*D2 Master must be installed according to national regulations. D2 Master is supplied with a 2 metres long electric cable to be connected to an approved supply disconnecting device on the wall. The supply disconnecting device is not included in the delivery.*

\* Not in use simultaneously.

\*\* For specific data regarding delivered units, please see the machine rating plate.

\*\*\* Factory settings. The settings can be changed according to the local standards.

\*\*\*\* Do not clean the machine with high-pressure water.

## 1.3 SIMpel – easy access to information

To make it easier for the operator to find information and how to use the unit there is a QR-code on D2 Master.

The sticker is placed in the lower right corner of the hood.



- 1 Scan the QR code on the sticker.

See Fig. 1

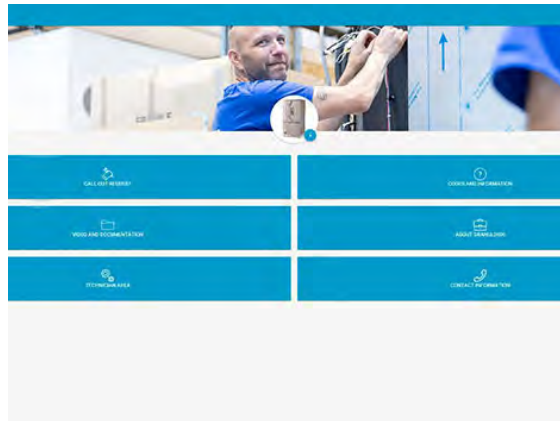


**Fig. 1**

2 When you scan the QR code, you enter the following menu.

(Note that the interface may vary depending on the device used).

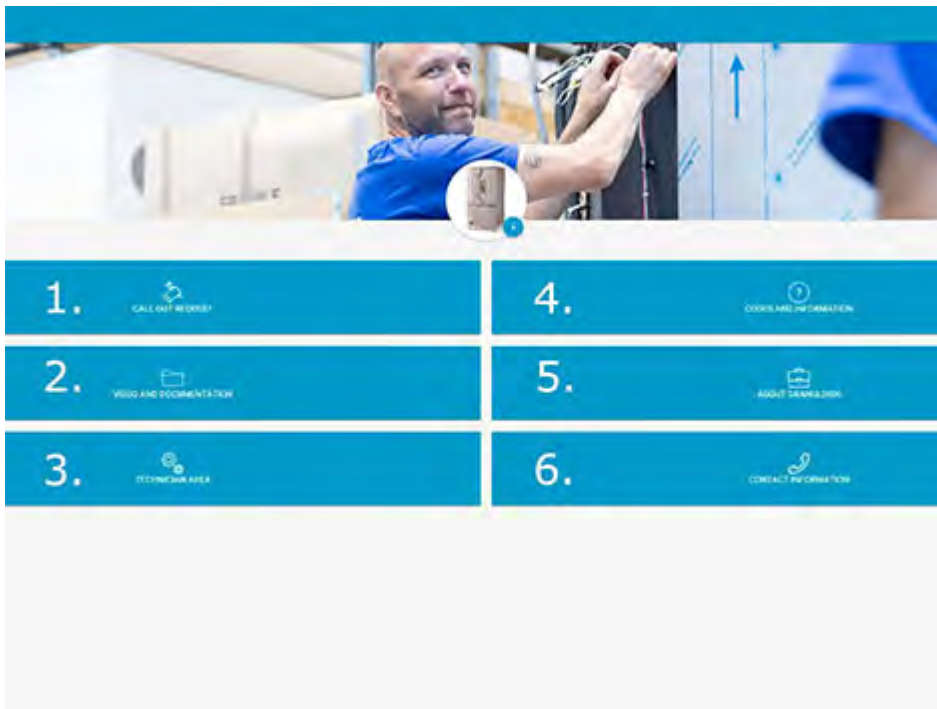
See Fig. 2 Menu



**Fig. 2 Menu**

3 Select the language in the upper right corner. English is default.

**Explanation of the different boxes:**



1. CALL OUT REQUEST	Make a service call on the machine
2. VIDEO AND DOCUMENTATION	User manuals and videos of accessories/ daily cleaning
3. TECHNICIAN AREA	Only for technicians/service partners
4. CODES AND INFORMATION	List of error codes

5. ABOUT NOR:DISK	Link to <a href="http://nordiskclean.com">nordiskclean.com</a>
6. CONTACT INFORMATION	Contact information to service partner





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## 2 Operating

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### 2.1 Control panel



1. ON/OFF
2. MENU – to enter the User settings.
3. Arrow UP – to toggle up in the display.
4. Arrow DOWN – to toggle down in the display.
5. CONFIRM
6. If **automatic hood**: deactivate the hood by pressing the red button on the right side of the panel.

When deactivated the hood can be used manually.

## 2.2 Start and operation

- 1 Switch on the main electrical switch.

The display lights up and goes in OFF-mode.

If **automatic hood**: the hood goes down to calibrate.

- 2 Press and hold the ON/OFF button in the upper left corner. The display lights up and D2 Master starts to fill with water and heat up to the correct temperatures in the wash and rinse tank.

If automatic hood: the hood goes up and will remain open during the filling and heating phase.

The filling and heating time is approx. 18 min at 55 °C water inlet temperature.

The CONFIRM button is yellow during the filling and heating phase.

See Fig. 3 *Filling with water*

- 3 D2 Master is ready to operate when the CONFIRM button has turned green.

See Fig. 4 *Ready to use*



**Fig. 3 Filling with water**



**Fig. 4 Ready to use**

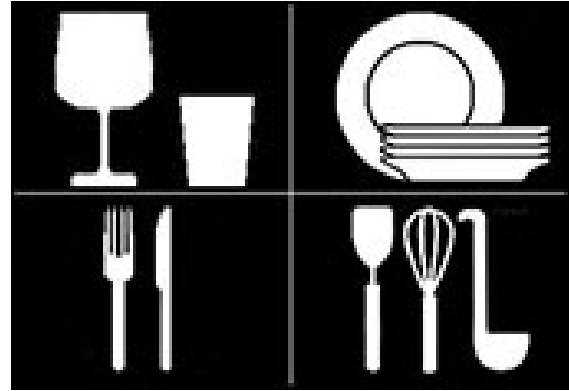
4 Choose wash program with the buttons UP and DOWN.

- Glassware 1 min
- Dishware 2 min
- Flatware 3 min
- Utensils 8 min



**NOTE**

30 seconds will be added to each cycle if Lean Wash Center® D2 Master has the option EcoExchanger.



**Fig. 5 4 programs**

5 Start D2 Master by:

- **Automatic hood:** By using the foot mechanism or pressing the CONFIRM button.
- See Fig. 6 *Foot mechanism*
- **Manual hood:** the operator has to lower the hood manually.



**Fig. 6 Foot mechanism**

6 When D2 Master is running the display will show a count-down of the wash cycle and the CONFIRM button turns blue.

See Fig. 7 *Countdown*



**Fig. 7 Countdown**

7 The program is ready when the CONFIRM button turns green.

- **Automatic hood**— the hood goes up automatically.
- **Manual hood**— lift up the hood manually.

8 If water change is needed, press and hold the ON/OFF button and choose by arrow down "Water change"

See Fig. 8 *Choose Water change*

Confirm by pressing the CONFIRM button.

Draining, filling and heating the tank again takes about 16 min at 55° inlet temperature.



**Fig. 8 Choose Water change**



#### **NOTE**

*If correct temperature is not achieved before the wash cycle or during the rinse cycle, thermostop will be activated.*

*The countdown will stop and the temperature for wash or rinse will start blinking. The icon thermostop will be shown in the display.*

*When correct temperature is reached the program and countdown continues.*



**Fig. 9 Thermostop wash or rinse tank**

**NOTE**

*When the unit is not used for 20 minutes (this time can be programmed from the technicians menu) it will enter Standby mode, keeping the temperatures lower to save energy. To exit the function, press any button or open the hood.*



**Fig. 10 Standby mode**

## 2.3 Loading washware

### **Dishware basket for dinner or soup plates (28148)**

Capacity: 18 dinner or 12 soup plates ø 240 mm.

See Fig. 11 *Dishware basket*



**Fig. 11 Dishware basket**

### **Glassware basket for glasses and mugs (28149)**

Capacity: 25 glasses/mugs ø 90 mm.

See Fig. 12 *Glassware basket*



**Fig. 12 Glassware basket**

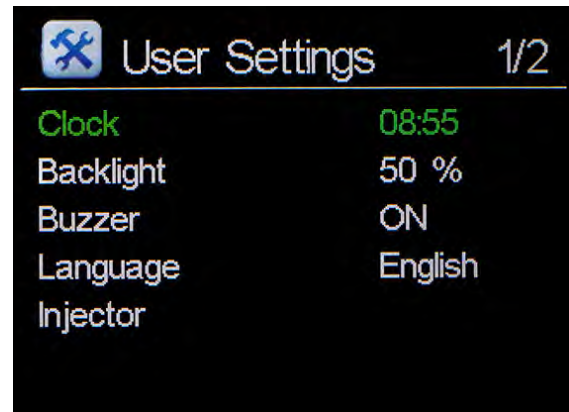
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## 3 User settings

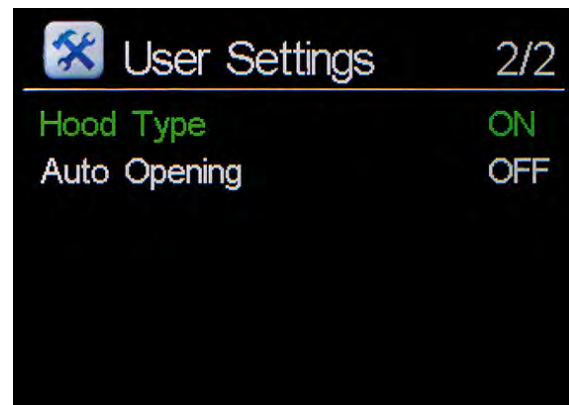
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There are in total 6 (six) settings that can be changed as an operator of the machine.

- Clock
- Backlight
- Buzzer
- Language
- Hood type (Auto Start)
- Auto Opening (only available on hood type dishwashers)



**Fig. 13 User settings 1st page**



**Fig. 14 User settings 2nd page**

To enter the User settings press and hold the MENU button for 3 seconds.

Choose which parameter to change by toggling up and down with the arrows.

Confirm your choice with the CONFIRM button.

### **Change date and time**

Choose Clock in the User settings menu with the CONFIRM button.

Choose which parameter to change. Move up and down with the arrows.

The parameter to be modified is shown in green.

Change the value (in yellow) with the arrows.

Confirm with the CONFIRM button.

To exit the menu: press the ON/OFF button.

### **Switch off backlight**

Choose Backlight in the User settings menu with the CONFIRM button.

Change the value (in yellow) to NO with the arrows.

Confirm with the CONFIRM button.

To exit the menu: press the ON/OFF button.

### **Switch off buzzer**

Choose Buzzer in the User settings menu with the CONFIRM button.

Change the value (in yellow) to NO with the arrows.

Confirm with the CONFIRM button.

To exit the menu: press the ON/OFF button.

### **Change language**

Choose Language in the User settings menu with the CONFIRM button.

Change the value (in yellow) with the arrows.

Confirm with the CONFIRM button.

To exit the menu: press the ON/OFF button.

### **Enable/disable Hood type (Auto start)**

Choose Hood type in the User settings menu with the CONFIRM button.

Change ON or OFF (in yellow) with the arrows.

Confirm with the CONFIRM button.

To exit the menu: press the ON/OFF button.

### **Enable/disable Auto opening (only available on hood type dishwashers)**

Choose Auto opening in the User settings menu with the CONFIRM button.

Change ON or OFF (in yellow) with the arrows.

Confirm with the CONFIRM button.

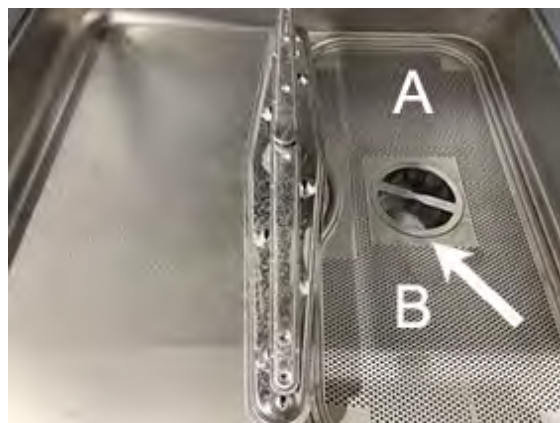
To exit the menu: press the ON/OFF button.



## 4 Daily cleaning

- 1 Take out the tank grid (A) and remove the filter (B).

See Fig. 15 *Remove tank grid and filter*



**Fig. 15** *Remove tank grid and filter*

- 2 EmptyD2 Master by pressing the ON/OFF button in the upper left corner. Choose "Switches off" in the display and CONFIRM.

The display will show the symbol for empty machine and a countdown of 20 seconds starts.

See Fig. 16 *Switches off*



**Fig. 16** *Switches off*

- 3 If you want to activate the Auto Clean Program press the CONFIRM button again. The symbol for Auto Clean will show in the upper right corner of the display.

See Fig. 17 *Auto Clean symbol*

- **Automatic hood:** The hood goes down automatically.
- **Manual hood:** The hood must be lowered manually.



**Fig. 17** *Auto Clean symbol*

## 4 Daily cleaning

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Emptying and cleaning D2 Master will take about 3 minutes.

- 4 Take out the filter at the bottom of the tank.

See Fig. 18 *Remove the filter*



**Fig. 18 Remove the filter**

- 5 Flush and clean the filters and the tank grid.
- 6 Put all parts back in place. The two round filters are identical.
- 7 Undo the nut and remove the upper and lower wash and rinse arms. Clean and flush carefully.

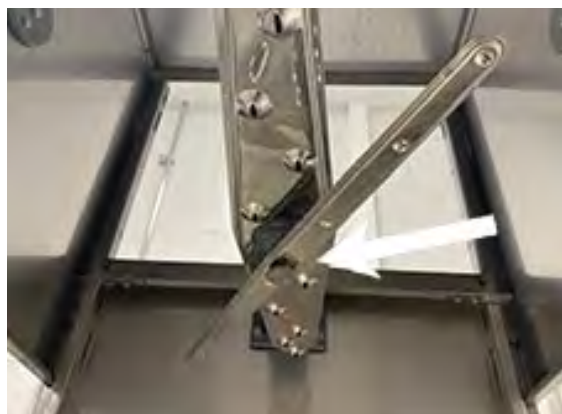
After cleaning put them back again.

See Fig. 19 *Lower wash and rinse arms*

See Fig. 20 *Upper wash and rinse arms*



**Fig. 19 Lower wash and rinse arms**



**Fig. 20 Upper wash and rinse arms**

8 Leave the hood open to let air circulate.

**NOTE**

*Do not leave D2 Master switched on if it is not used for some time or if the operator is not able to monitor it directly.*




**NOTE**


*If D2 Master is not going to be used for quite some time you have to empty the detergent and rinse aid dispensing device to avoid crystallizations and damages to the pump. Remove the priming pipes from the detergent and rinse aid containers and soak them in a container of clean water. Run some wash cycles and empty the machine completely. To finish switch off the main off/on switch and shut off the water inlet tap.*



## 5 Error icons and troubleshooting

### 5.1 Error icons in the display

ERROR ICONS	MEANING	SOLUTION
	Low water level in the wash tank.	Check the mains water inlet.  Press CONFIRM to re-set the count.  If the problem persists after switching off and on again, call for technical assistance.
	Low water level in the rinse tank.	Check the mains water inlet.  If the problem persists after switching off and on again, call for technical assistance.
	Anomaly or breakage of the temperature sensor in the wash- or rinse tank.	Switch off and on again. If the problem persists, call for technical assistance.

	<p>High water level in the tank.</p>	<p>Check if there are any obstructions in the drain pipe.</p> <p>Check if the drain pump is working correctly.</p> <p>Press CONFIRM to re-set the count.</p> <p>Switch off and on again. If the problem persists, call for technical assistance.</p>

## 5.2 Troubleshooting

<b>PROBLEM</b>	<b>POSSIBLE CAUSE</b>	<b>POSSIBLE SOLUTION</b>
The mains light fails to switch on.	Mains are not connected.	Check the electric mains connection.
The wash cycle fails to start.	The machine has not yet been filled. The machine has not reached the appropriate temperature yet.	Wait until the CONFIRM button has turned green.
Poor washing result.	The spray arms are clogged, or scale is obstructing them. Not enough or unsuitable detergent or rinse aid. Plates/glasses not positioned correctly. Too low wash temperature. The set cycle is unsuitable.	Dismantle and clean the spray arms. Check the type and concentration of detergent/rinse aid. Arrange the plates/glasses correctly. Check the temperature – if too low, call for technical assistance. Choose a longer program.
Insufficient rinsing.	The spray nozzles are clogged, or scale is obstructing them.	Dismantle and clean the spray nozzles.

The glasses and cutlery are stained.	The rinse aid is unsuitable or is not dispensed correctly. Water hardness above 4 °dH or high dissolved salt content.	Check the rinse aid container and if it is suitable for the type of mains water. If the problem persists, contact chemical supplier.
Water in the tank after draining.	The drain pipe is not positioned correctly or is partially obstructed.	Check if the pipe and the dishwasher drain are obstructed and if the drain is positioned too high up; maximum 800 mm. Check the sieves in the machine.



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## 6 Notes

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